

Exchange is Exchange.

The difference is in security, compliance, and support.

Microsoft Exchange (email, calendars, collaboration) features are the same, so businesses choose ExchangeDefender to better protect from SPAM and hackers, to get better US support on the phone 24/7, to work with a company that develops custom and flexible regulatory compliance, encryption and archiving solutions, and access top management. Rely on technology, but trust the people to protect and secure your business.

### General



### Microsoft 365

NO Annual Contract	✓	✗
Cancel Subscription	✓	Penalty
Uptime Reliability	99.999%	99.9%
USA Based Support	✓	✗
Phone, Web, Chat Support	✓	✗
Rapid Managed Escalation	✓	✗
Average Wait time	0 mins	15 mins
Customer Service Satisfaction	94%	47%
Phone Support Hours	24/7/365	Mon-Fri (9am-5pm)

### Email Hosting Features



### Microsoft 365

Max. Inbox Storage / User	50 GB	50 GB
Max. Users per Plan	Unlimited	Unlimited
Attachment Size	200 MB	150 MB
Microsoft Exchange 2016	✓	✓

**Security Features:  
Advanced Threat Protection**



Microsoft 365

Multi-Layered SPAM Protection	✓	✓
Advanced Anti-Virus Protection	✓	✓
Anti-Malware Protection	✓	✓
Advanced Phishing Protection	✓	✓
Anti-Spoofing Protection	✓	✓
Office Macro Content Filtering	✓	✓
Data Center Redundancy	✓	Microsoft Azure

**Security Features:  
Advanced Security Management**



Microsoft 365

Custom Signature Policies	✓	✓
Whitelist / Blacklist Controls	✓	✓
SPF DMARC Support	✓	✗
SPAM Quarantine Reports	✓	✗
Encryption	✓	✓
Corporate Encryption	✓	✗
2FA / One Time Password	✓	✓

**Compliance Features**



Microsoft 365

Advanced eDiscovery	✓	✓
Audit Logging	✓	✓
HIPAA / GDPR Compliance	✓	✓
Long term Archiving	10 years storage	Microsoft Azure
Data Governance Policies	✓	✓
Compliance Officer Assistance	✓	✗